

Overview

eICSx is a web-based operations and emergency management solution that facilitates planning for, responding to and recovering from minor disruptions and major disasters. eICS provides the tools necessary for the most effective response, as well as the means to complete reporting and comply with NRF, NEMSIS, HICS, NIMS and other accrediting agency standards.

Target Sectors

• Healthcare & Private Sectors

Key Benefits

- Accelerates staff readiness and response
- Structured workflows based on industry standards
- Automated personnel notifications
- Quickly activate plans and automate assignments
- Automatically populate HICS/ICS forms
- · Version control document changes
- Execute critical actions from robust mobile app
- Automate AAR and improvement plan

Organizations

- Hospitals/Associations
- Healthcare Systems

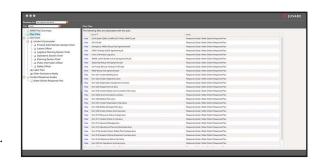
Use Cases

- Weather Events
- Patient Surges
- Active Assailant
- Transplant Notifications
- · Operational Disruptions
- IT System Failures



Streamline Communications and Workflows

Standardize horizontal and vertical communication and collaboration to readily support response efforts. eICSx automates common workflows, such as form and report generation, including fully Homeland Security Exercise and Evaluation Program (HSEEP)-compliant After-Action-Reporting.





Notify and Deploy

Launch critical communications instantly and keep stakeholders informed during an event. Notify individuals, teams and groups, gathering their availability and making informed deployment decisions. Deliver reliable tactical alerts and notifications via voice, text and email.

Manage Compliance and Accreditation

Enable leadership, product users and employees across any industry to effectively manage communications and documentation. Demonstrate to on-site evaluators the ability to properly manage standards and ensure compliance throughout the organization. eICSx provides the evidence regulatory and accrediting agencies seek regarding compliance.





Access and Improve Response Performance

Complete guided risk, business impact, and hazard vulnerability assessments, monitoring changes and outcomes over time. Develop plans tailored to risks and threats and incorporate project management workflows to facilitate and improve future performance based on previous outcomes.

Respond from the Field with eICS Mobile

Perform critical event-related tasks using the eICSx robust smartphone application, tailored specifically for response workflows. Initiate incidents and notifications, monitor candidates' availability, assign positions, and document events, resource requests and tasks – all from your mobile device. Stay current and connected with colleagues, and share field reports and photographs via the app.

